Centre Questionnaire 2017 - Thames Ditton

This report was generated on 02/01/18. Overall 4 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

**Which Centre for the Community do you attend most regularly?**

- Thames Ditton (4) 100%
- Claygate (-)
- Cobham (-)
- Hersham (-)
- Molesey (-)
- Walton (-)
- Weybridge (-)

**How many times a week do you visit the Centre?**

- 1-2 days a week (4) 100%
- Every day (-)
- 3-4 days a week (-)
- Less than once a week (-)
- Only occasionally (-)

**How long have you been attending this Centre?**

- 3-5 years (2) 50%
- 1-2 years (1) 25%
- 6-9 years (1) 25%
- 0-11 months (-)
- 10+ years (-)
Do you visit any other Centres for the Community?

Yes (2) 50%
No (2) 50%

If yes, give reason(s) for visiting:
Hersham
Hersham. I am the chiropodist

Where did you hear about the Centres for the Community?
Friend (2) 50%
Family (1) 25%
Other (1) 25%

At a Centre for the Community (-)
GP, Nurse or other health professional (-)
Newsletter/Newspaper (-)
Services for Retired People directory (-)
Library (-)
Adult Social Care (Social Services) (-)

If other, please state:
Internet

How do you get to the Centre for the Community?
Walk (2) 50%
Car (where you are the driver) (2) 50%
Bicycle (-)
Car (where you are the passenger) (-)
Community Transport (-)
Other (-)
What activities/services do you currently use the Centre(s) for? (tick all that apply)

- Bridge (2) 50%
- Outings (1) 25%
- Talks (1) 25%
- Lunch (1) 25%
- Volunteering (1) 25%
- Advice & information (-)
- Bingo/Quizzes (-)
- Bathing/Showering (-)
- Computer classes (-)
- Hairdressing (-)
- Chiropody (-)
- Aromatherapy/Reflexology (-)

What is your opinion of the cooked meals served at the Centre for the Community? ()

- Very Good (1) 100%
- Good (-)
- Average (-)
- Poor (-)
- Very Poor (-)

Any comments:

- N/A
- Never eaten any
- N/A Do not have the meals

Do you feel that the meals at the Centre offer value for money?

- Yes (2) 100%
- No (-)
What would you be prepared to pay for a Centre meal?

- £3.90 (1) 50%
- £4.50 (1) 50%
- £4.10 (-)
- None of the above (-)

Any comments:
Respondent also ticked £3.90 and £4.10
N/A

Overall do you feel the Centre for the Community services are good value for money?

- Yes (3) 100%
- No (-)

What do you like most about the Centre(s)?
- Available close by & friendly
- Friendly
- The other members
- The people

What do you like least about the Centre(s)?
- N/A (no bad aspects from my experience)
- Nothing

Do you have any comments or suggestions about how we could improve the Centres for the community or the services we provide?
- No

Do you go on outings organised by the Centre for the Community?

- No (3) 75%
- Yes (1) 25%
Where would you like to go, if at all, on future outings?

- Theatre (2) 67%
- Museums (1) 33%
- Art exhibitions (1) 33%
- Seaside (1) 33%
- Country villages (1) 33%
- TV shows (-)
- Stately homes (-)
- Shopping centres (-)
- Garden centres (-)
- Pub lunches (-)
- Other (-)

Have you used your Community Discount Card outside the Centre for the Community to gain a discount at local shops and restaurants?

- No (4) 100%
- Yes (-)

Do you use any other services provided by Elmbridge Borough Council's Community Support Services?

- Elmbridge Relief Carers (1) 100%
- Community Alarm and Telecare (-)
- Community Transport (-)
- Community Cab (-)
- Dial-A-Ride (-)
- Meals on Wheels (-)
- Independent Living Aids (-)
- Volunteering opportunities (-)
What is your age?

- 60-69 (3) [75%]
- 70-79 (1) [25%]
- 18-21 (-)
- 22-34 (-)
- 35-49 (-)
- 50-59 (-)
- 80-89 (-)
- 90+ (-)

Which part of the Borough do you live in?

- Long Ditton (1) [25%]
- Thames Ditton (1) [25%]
- Hersham (1) [25%]
- East Molesey (1) [25%]
- Claygate (-)
- Hinchley Wood (-)
- Cobham (-)
- Stoke D'Abernon (-)
- Oxshott (-)
- Esher (-)
- Walton (-)
- Weybridge (-)
Have you had any falls in the past 12 months?

- None (4) 100%
- One (-)
- Between 2 and 5 (-)
- More than 5 (-)

What is the BEST way for you to find information about Centres for the Community or the services we provide?

- Leaflet/newsletter (2) 50%
- Internet (2) 50%
- Newspaper (-)
- Family and friends (-)
- Telephone (-)
- Advice from voluntary/community group (-)
- Advice from a professional (-)
- Other (-)
If you worry about your safety, which things concern you most? Please tick no more than three boxes

- Uneven, dangerous pavements (2) 100%
- Falling over inside the house (1) 50%
- Tripping over shoes or rugs (-)
- Care staff not arriving (-)
- Silent phone calls (-)
- Local groups of youths (-)
- Intimidation by members of the public (-)
- Feeling not noticed in a wheelchair (-)
- Not having the right equipment to keep you safe (-)
- Knowing who to call/phone when need help (-)
- Falling over outside (-)
- Too many changes in care staff (-)